

IS MICROSOFT SHAREPOINT MISSION CRITICAL?

It's easy to think of SharePoint as just another non-critical collaboration tool. **It is more than that.** If you're going to invest in SharePoint as an enterprise tool, then give it the same attention and priority that you give to your ERP, CRM, and other mission critical line-of-business systems.

When used as an enterprise tool, **SharePoint is more than** a file repository. **It is more than** a place for teams to keep a common calendar and tasks. **It is more than** a place for keeping lists of information. It is the place where executives go for reports to make better decisions, employees go for HR information, critical business processes are managed, engineering teams make design decisions, equipment maintenance and issue logs are kept, **and much more.** Think about the consequences of a SharePoint service outage. Then think again about how you support and manage your SharePoint environment. **SharePoint is a key operating system for your organization.**

FEDERAL AGENCY CHALLENGES WITH SHAREPOINT:

- **Underutilized:** Users unfamiliar with SharePoint find it gets in the way more than enabling collaboration.
- **Disorganized:** Users haven't been tagging documents or following compliance and information management policies.
- **Unstable:** Too many users with elevated permission levels are breaking the farm.
- **No Information Assurance:** Users are unaware of what kind of risk is associated with their content.
- **Efficiency Costs:** Projects are not getting done on time or at all.

SHAREPOINT GOALS FOR YOUR AGENCY:

- **Blend end user behavior and successes** through a combination of out-of-the-box features.
- **Automatically save content** to repositories based upon department, group, or committee.
- **Implement pre-approved content security plans** to meet external and internal policies.
- **Provide organizational visibility to content** while taking immediate action on sensitive information placed in the wrong location.

THE PROCESS TO SUCCESS:



IDENTIFY YOUR GOVERNANCE AND COMPLIANCE POLICY ENFORCEMENT PLANS.

- AvePoint can provide subject matter experts to assist in developing your governance and compliance policies.
- AvePoint teams collaborate to create a roadmap for your environment.
 - Roadmaps indicate a basic timeline, tools needed, and challenges to address.
 - Specific action items will be approved by the customer and AvePoint Client Services (ACS).
 - Determine quantifiable ROI metrics for your investment and the impact of implementation.



GET A BETTER SHAREPOINT MANAGEMENT TOOLKIT.

- [AvePoint's DocAve Software](#) makes SharePoint migration, management, and protection simple and efficient.
 - Easily back up data according to your needs and quickly restore content down to the item level with full fidelity
 - Enforce business policies around user permissions
 - Begin offering self-service features to your users
 - End user archiving
 - Scheduled usage, auditing, and other system reports delivered to content owners automatically
 - Empower content owners with the ability to manage their own information – including end-user restore capabilities
 - Immediately increase SharePoint's ROI with reduced redundancy
 - Maintain accountability across your deployment, monitoring for suspicious behavior around the clock



TAKE CONTROL BY EMPOWERING USER PRODUCTIVITY WITH A CATALOG OF APPROVED, AUTOMATED SERVICES.

- [DocAve Governance Automation](#) Allows you take control by turning your governance policies into a set of automated technical enforcement specifications while providing users with easy access to the services they need
 - Service catalog enables users to request automated, configurable SharePoint services delivered exactly to the specifications of the organization's governance policy
 - All services can be routed to content owners/business users for approval; in addition to IT approval policies
 - All services are logged and audited – configurable, customized service codes allow for advanced reporting and chargeback models
 - Users feel empowered by SharePoint instead of impeded – helping increase adoption and ROI
- [Quick Start Services](#) help you get DocAve Governance Automation running efficiently and delivering value quickly



REDUCE RISK AND ENABLE INFORMATION ASSURANCE (IA) ACROSS YOUR ENTIRE DEPLOYMENT.

- [AvePoint Compliance Guardian](#) turns your compliance policies into a set of automated technical enforcement specifications
 - GUI-driven scan interface allows rapid deployment of new scan/tag/redact/move use cases
 - Real-time scanning stops compliance violations before occurring occur while improving data organization and management
 - Automates critical metadata tagging and document classification
 - DocAve Governance Automation policies and services are easily modified to enforce and activate AvePoint Compliance Guardian scans



ENSURE CONTINUED SUCCESS WITH OUR TEAM BY YOUR SIDE.

- AvePoint's dynamic support model ensures you get the most of your software investment through our team of technical account managers, technical support, subject matter experts, and in-house developers
- Our technical support team is available 24/7 – so no matter where you are or what time it is, an AvePoint representative is here to help

CONTACT US TODAY

Over 800 government organizations rely on AvePoint Public Sector to migrate, manage, and protect their SharePoint and Office 365 data. Contact AvePoint Public Sector today to learn how we can help you meet your diverse mission needs by satisfying compliance and governance objectives, increasing IT efficiency, and enhancing citizen engagement.